

# **ACCESS STATEMENT FOR VICTORIA LODGE GUEST HOUSE**

## **INTRODUCTION**

Victoria Lodge is found on the corner of Castle Road and Victoria Road with vehicular access to the car park from Victoria Road.

A description of Victoria Lodge and the facilities offered can be found on our web site [www.victoria-guest-house.co.uk](http://www.victoria-guest-house.co.uk)

## **PRE ARRIVAL**

We welcome enquiries by telephone, e-mail, personal visits and via our on-line booking facility.

You will find a warm welcome and a team keen to make you stay comfortable and friendly.

There are taxis at the railway station, coach station and in the town centre. Buses stop nearby. The walk from the railway station or town centre is approximately 15 minutes. The location page on our website has links to rail and bus/coach companies.

## **ARRIVALS AND CAR PARKING**

The entrance to the car park has a dropped kerb and is tarmac with level access to the building. You will find the door to the lobby open and if the inner door is locked please press the bell to the left of the door. The telephone number is displayed in the lobby in case of difficulty.

## **ENTRANCE and PUBLIC AREAS**

The tiled entrance and corridor leads to the reception desk, guest lounge, breakfast room, public WC, 5 ground floor rooms, and the stairs to upper levels. There are no steps on the ground floor. There is no lift but assistance will be given with luggage where possible.

The premises are only suitable for guests with mobility impairment/ visual / hearing impairment who are accompanied to ensure the safety of the guest.

Fire exits are to the front and rear doors also in the dining room.

The entrance hall offers tourist information and we are pleased to supply maps of Salisbury centre and advice on facilities available in the City.

## **BEDROOMS**

All bedrooms are carpeted and have a shower room and WC en-suite, one room having a bath with shower over. Beds are generally 3' for a single and 4'6" or 5' for doubles. The beds are made with continental quilts with blankets available on request.

Cots are available on request.

## LOCAL FACILITIES

Leisure facilities are 650 metres away at the Salisbury Leisure Centre which offers most sporting facilities and a swimming pool.

The local points of interest can also be viewed on our website – please use the local area tab.

Shopping and restaurants are available in the City centre (You can enjoy the walk along the river) and the nearest supermarket is Waitrose within a 5 minute walk, which also has a restaurant.

## IMPROVEMENTS AND FUTURE PLANS

Having taken over Victoria Lodge in May 2008 we have refitted 3 bathrooms, decorated 8 rooms, introduced fresh fruit and yoghurts to the breakfast and improved the standard of the ingredients used. Chairs in the public areas have been recovered and many pictures replaced.

A new hot water system has vastly improved the performance of the showers much to everyone's delight!

The fire alarm system has been upgraded.

Wifi is now available and free.

Future plans include continuing to refit bathrooms and redecorate rooms and upgrade the televisions to flat screen. We are hoping a wireless system will soon be available.

## CONTACT INFORMATION

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WE LOOK FORWARD TO WELCOMING YOU